Please Note: If you are applying for more than one position, please submit a separate, complete application



Posting Date: March 10, 2021

**Position:** Network/Application Manager

## **Minimum Qualifications:**

- 1. Bachelor's degree in a related field OR related associate degree and acceptable combination of education, work experience and certification(s) in lieu of the bachelor's degree **required**.
- 2. A minimum of five (5) years' experience managing networks and applications required. Experience with AD, AAD, Intune and other Microsoft 365 products **required**. Experience with Windows and Linux administration including Powershell and Bash. Experience with Palo, Aruba and Arista Networks hardware **required**. Experience with VMware vCenter, vsphere and Horizon **required**. Experience with Oracle RDBMS and Ellucian Banner required. Experience in Higher Education **preferred**.
- 3. No special licenses required.

## **Primary Purpose:**

The primary purpose is to support the Chief Information Officer in directing the activities of the information technology department and supervising department staff. The Network and Applications Manager is responsible for maintaining the network infrastructure and security for the college's campuses, sites and datacenters. This position is also responsible for supporting and maintaining the college's applications, databases and systems infrastructure both hardware and software. The employee will:

## **Essential Job Functions:**

- 1. Evaluate, install, deploy, configure and maintain systems hardware, software and applications including upgrades and patches for all of the college's local and cloud-based systems.
- 2. Evaluate, install, deploy, configure and maintain network infrastructure including hardware and software associated with the college's local, wide-area and Internet networks.
- 3. Analyze and maintain all aspects of network security including firewall management, intrusion, detection/prevention, remote access and authentication systems.
- 4. Manage the college's VNware virtual server and virtual desktop infrastructure including hardware and software for computer, storage and networking components.
- 5. Mange the college's SaaS services including OneACCS Banner (ERP), Microsoft 365 (communication/collaboration), Blackboard (learning management) and other services.
- 6. Manage the college's identity (Active Directory, Azure AD, etc.) system and integrations.
- 7. Manage all integrations with college network/application systems and infrastructure.
- 8. Assist users in analyzing and articulating business requirements into technical terms to ensure that the information technology systems meet business goals and technical specifications.
- Collaborate with system owners, development, technical support and end users to design, improve and support information technology systems and processes.
- 10. Supervise, evaluate and direct the information technology department staff in daily operations.
- 11. Support and troubleshoot the college's technology systems to assist other staff and users.
- 12. Provide training and knowledge transfer to other staff and users as needed.
- 13. Serve on college committees as assigned.
- 14. Complete special projects as assigned by the President or CIO.
- 15. Perform other duties as assigned.

Salary: \$70,322.00 to \$105,169.00 based on ACCS Board of Trustees Salary Schedule C-2 and experience.

Application Deadline: 4:30 p.m., March 24, 2021

**Application Procedure:** An application packet consists of:

- 1. A completed Jefferson State Community College application specific to this position
- 2. Current resume
- 3. Transcripts (unofficial copies will be accepted before the deadline, but official transcripts must be on file before an offer of employment). Transcripts must include **conferred or awarded date, and from an accredited Institution**.
- 4. Work experience verification in writing from your current and/or previous employer(s) confirming the required level of experience as stated in the "Minimum Qualifications" section. Verification should include dates of employment and position title(s). Upon request from the applicant, work experience verification from current employer only may be delayed until an official offer of employment. Request must be made in the form of a statement on a separate document. If applicant delays verification from current employer and it does not cover required level of experience as stated in the "Minimum Qualifications" section, verification from previous employer(s) is required. Remember that the work experience verification completion is your responsibility. Please visit <a href="http://www.jeffersonstate.edu/about-jscc/human-resources/work-experience-verification/">http://www.jeffersonstate.edu/about-jscc/human-resources/work-experience-verification/</a> to obtain form. (For clarification, please contact Human Resources)

"EMAILED APPLICATION MATERIALS WILL NOT BE ACCEPTED"

Materials may be submitted to:

Human Resources 2601 Carson Road Birmingham, AL 35215-3098 Phone: (205) 856-7764 or 856-7899 Fax: (205) 856-7720 This Employer Participates in E-Verify

It is the official policy of the Alabama Community College System Office and Jefferson State Community College, including ACCS entities under the control of the Alabama Community College Systems Board of Trustees, that no person shall, on the grounds of race, color, disability, gender, religion, creed, national origin, or age be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program, activity, or employment. Jefferson State Community College will make reasonable accommodations for qualified disabled applicants or employees. Applicants must adhere to the College's prescribed interview schedule and must travel at their own expense. The College reserves the right to withdraw this job announcement any time prior to the awarding. Note: In accordance with Alabama Community College System policies and procedures, the applicant chosen for employment will be required to sign a consent form for a criminal background check. Employment will be contingent upon receipt of a clearance notification from the criminal background check