

COVID-19 & the Post 9/11 GI Bill®

What Senate Bill 3503 Means for Students

In the interest of public safety due, Jefferson State Community College has modified many of its on-campus courses to online. Your JSCC Veterans Affairs team is working remotely with limited office hours during this time and is committed to providing you with the best service possible during these times. Please see the information below for answers to common questions regarding changes made due to COVID-19.

Q1 - If my on-campus classes were switched to online, will my tuition and fees be paid the same?

A1 - Yes. Regardless of if a course is taught on-campus or online, the tuition and fee rates are the same, so the VA will cover your tuition and fees at the percentage of Post 9/11 you are eligible for.

Q2 - What about my monthly housing allowance? I know to get the full rate I have to have at least one class on campus, so if classes are all online how will that work?

A2 - Based on the new bill, Post 9/11 students taking on-campus classes that were converted to an online class SOLELY due to COVID-19 will continue to receive the housing rate for on-campus training.

Q3 - What if I'm taking a remedial course such as ENR 098, ENG 099, MTH 098 or MTH 099? Don't those have to be on campus for the VA to pay for them?

A3 - They do, but just like on-campus classes that were converted to online SOLELY due to COVID-19, remedial training that has been converted to online due to COVID-19 will continue to be treated as an on-campus class.

Q4 - I'm taking steps to be safe such as practicing social distancing, but what if I become ill due to COVID-19 and cannot continue my classes and I have to withdraw?

A4 - If you were to become ill with COVID-19 and are not able to complete your courses, you would need to provide documentation from a health professional and we will process your withdrawal as a mitigating circumstance due to COVID-19 with the VA. In this situation, you would not continue to receive housing payments beyond the last day of attendance with Jeff State.

Q5 - What about future semesters? What if the college is still closed due COVID-19 for those semesters and all classes are taught online?

A5 - The bill is in effect beginning March 1st, 2020 through December 21st, 2021. Therefore, if an on-campus class offered during that time frame is converted to an online course due to COVID-19, housing will be paid at the on-campus rate. This ONLY applies for classes originally noted on the schedule as on-campus classes being converted to online.

Q6 - I would rather not physically come to the campus. How can I register for classes and submit my VA documents?

A5 - Online registration, once open, is available through your One ACCS Student Portal. Please log in to your portal and select "Registration" to sign up for classes. For assistance with choosing classes, you can email advising@jeffersonstate.edu or va@jeffersonstate.edu. To submit your VA Documents, you will visit www.jeffersonstate.edu/veterans, select "VA Forms" and complete the "Request for Certification of Educational Benefits" electronically and we will process your certification with the VA.

Jefferson State Community College's Office of Veterans Affairs is committed to providing you the best service possible during these difficult times. Please email any questions you have to va@jeffersonstate.edu or call the VA Hotline at 888-442-4551 for specific information about your benefits.