

# Claims Adjuster Trainee

## Kemper - Birmingham, AL

### Details

Kemper is one of the nation's leading specialized insurers. Our success is a direct reflection of the talented and diverse people who make a positive difference in the lives of our customers every day. We believe a high-performing culture, valuable opportunities for personal development and professional challenge, and a healthy work-life balance can be highly motivating and productive. Kemper's products and services are making a real difference to our customers, who have unique and evolving needs. By joining our team, you are helping to provide an experience to our stakeholders that delivers on our promises.

### Position Summary:

Kemper is growing exponentially throughout the US and we are currently searching for **Claims Adjuster Trainees** who are interested in working in a dynamic, fast-paced environment. If you are looking to join a growing company, are attentive to detail, and know-how to provide solid customer service, then our teams might be right for you! College graduates welcome!

### Position Responsibilities:

Attends Company Basic Claims Training, together with any other programs of study selected for the employee's training.

Participates in and completes selected Pictorial Courses and other selected self-study courses during a defined period.

The Claim Adjuster Trainee must maintain a passing average in all formal courses that have been developed for the individual. An acceptable level of competencies pertaining to the position must be maintained. Formal Performance Evaluations must result in a "Meets Expectations" or higher rating.

Take statements from insureds, claimants, and witnesses

Obtain and review evidence, reports, and medical records Investigate losses and identify coverage issues.

Negotiate settlements with claimants and claimant's attorneys.

Research state laws and medical terms.

### Position Qualifications:

Bachelor's Degree or 1+ years of insurance experience or 3 years equivalent professional experience required.

Strong customer service skills.

Proficient typing/computer skills.

Excellent verbal and written communication skills.

Bilingual Spanish is a plus.

Kemper is proud to be an equal opportunity employer. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran, disability status, or any other status protected by the laws or regulations in the locations where we operate. We are committed to supporting diversity and equality across our organization and we work diligently to maintain a workplace free from discrimination.

Kemper does not accept unsolicited resumes through or from search firms or staffing agencies. All unsolicited resumes will be considered the property of Kemper and Kemper will not be obligated to pay a placement fee.

### To Apply:

Please apply via: <https://careers.kemper.com>