# **Hospitality Internship - Paid**

# Legends at Oak Mountain Amphitheater is looking for Fall 2022 Interns

We are looking for individuals who are interested in gaining hands-on experience in the Hospitality/Event planning industry.

This is a paid internship that is applicable for class credit.

Please contact Alex King, aking01@legends.net for more information.

### Who We Are:

Born from performance and inspired by icons, Legends has built a legacy of powerful results with the leaders of global sports, entertainment and business. Our passion for creating remarkable experiences at every occasion for our Guests has enabled us to redefine the role of a sports solutions provider, setting a new expectation in the industry.

It is quite simply – The Legends Way. This is not just a slogan posted in a conference room; it's our true north. It is the gauge by which we measure all things and it is evident in everything we do. The fact is, as a team's service partner, Legends has the vast majority of the direct Guest interactions ... the moments of truth ... where a fan's experience enjoying a team's product in person can be enhanced or decayed. We embrace this responsibility, and we hold ourselves accountable to delight every Guest that we serve. Delighting them is why we believe so strongly in product quality, and why we strive to deliver five-star customer service. It's why we are constantly innovating with products, service and technology. The best part of this approach is that delighting the Guest is good business. A happy Guest is good for us and it is great for our partners.

The Legends Internship Program provides the opportunity to gain valuable experience in sports and entertainment industry.

#### Benefits:

- Exposure to career opportunities in hospitality, sales & marketing, feasibility and key corporate functions/Gain hands-on experience
- Competitive, interactive environment
- Access to Legends' executives from all areas of our business

**Hospitality Intern:** The Hospitality Intern will rotate between 4 departments; Concessions, Premium (VIP, In-Seat Service, special catering), Customer Service, and Office Duties. The Hospitality intern will work closely with the General/Operations Managers and the supervisors of each department. Responsibilities will include, but are not limited to, stocking, taking inventory, check-in and check-out of employees, stand sheet reconciliation, and learning the POS system. Responsibilities will also include but are not limited to gathering on-site surveys during events, compiling survey results in Excel and numerous other customer service related activities.

## **Requirements:**

- Junior or Senior in College Preferred Self-motivated, creative, eager to learn, strong attention to detail
- Creative, able to work independently
- Ability to develop strong working relationships
- Must be flexible to work extended hours due to business requirements, including late nights, weekends, and holidays
- Proficient in Microsoft Office-Word, Excel, PowerPoint, Outlook
- All applicants are subject to a criminal background check and drug test
- All applicants must be at least 18 years of age

This is a paid internship. Position is Part-Time Seasonal.

### To apply:

https://recruiting.ultipro.com/LEG1003LGNDS/JobBoard/7cb7e3f4-053b-4339-af7b-1c62dc39bfc9/OpportunityDetail?opportunityId=29b6c3c2-9d51-427b-b138-a6425865fefe

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