



# Customer Service

Online theory training followed by an in-person lab day. At completion of lab, students will earn a certificate.

## Skills You Will Learn

- Basic Characteristics of customer service
- How to take care of customer needs
- How to interact at all stages of the sale
- Related technologies and strategies for continuous improvement

## Location

Trussville Public Library  
201 Parkway Drive, Trussville, AL

## Date and Time

June 13<sup>th</sup> 2025  
9:00 am - 4:00pm



## Contact Us

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