

Dropout Detective and Jeff Coach

Dropout Detective is an early-alert and retention tool. It helps faculty flag academic behaviors that may indicate a student is at risk of disengagement or withdrawal but not necessarily in crisis.

Alerts submitted through Dropout Detective are distributed among the Jeff Coach Team, as well as Adult College Services, Dual Enrollment, and Academic Advising if applicable. These groups contact students needing resources, support, accountability, and mentoring. Jeff Coaches work closely with students enrolled in developmental courses as well as those referred through Dropout Detective. By providing early, proactive outreach, they help identify barriers to success, connect students with appropriate resources, and offer individualized support to keep students academically on track. This focused approach ensures that students who may be at risk receive timely encouragement, advocacy, and assistance to promote persistence and completion.

Dropout Detective focuses on patterns such as:

- Poor attendance
- Missing or late assignments
- Low quiz or exam performance
- Lack of participation or academic engagement

When faculty submit a Dropout Detective alert through Canvas, the information helps:

- Identify students who may need academic intervention
- Trigger outreach from advising or coaching teams
- Address issues early, before they escalate into more serious concerns

When Faculty Should Use Dropout Detective

Use **Dropout Detective** when the concern is academic engagement or performance, and the student is not in crisis but may be at risk of falling behind or withdrawing including:

- Repeated absences
- Missing multiple assignments
- Declining academic performance
- Lack of participation or responsiveness

- Early signs that a student may stop attending or withdraw